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March 14, 2024

Dear Insurance Industry Executive,

Re: GISA Statistical Service Provider Transition

We are pleased to share an update concerning the next phase of GISA's Statistical Service Provider (SSP) transition, during which GISA will launch our new system/technology platform. GISA remains committed to a transition approach that minimizes disruption. This includes implementation requirements for insurance companies making statutory submissions to GISA. To this end, GISA has been working closely with the Facility Association to ensure the data submission format for both organizations remains unified and consistent.

This communication is intended to communicate what will not be changing and clarify a few known areas of technical change required to support data submission processes.

What is Not Changing

The following aspects of the Data Transmission processes will remain unchanged with the SSP transformation:

- **Data Submission Format**
File submissions will remain consistent with the current data submission requirements. These are set out on the GISA SSP website:
<https://www.gisassp.com/ssp/documentation/statistical-reporting>
- **Data Submission Methods**
FTP, API, and Portal-based data submission will continue to be supported.
- **Data Submission Frequency**
There are no changes to the timing of statutory data submissions.
- **Data Submission Contacts**
Your current Data Quality Analyst (DQA) contacts will remain the same.

What is Changing

Insurance companies will need to be prepared for the following changes:

- **New Data Submission Pathways/Locations**
New URLs and site-to-site VPN connections will be required. This will require updates to insurance company systems. GISA's SSP will be sharing information with insurance companies and will be prepared to clarify requirements in response to technical inquiries.
- **New GISA SSP Portal**
The GISA SSP Portal is being redeveloped as part of the SSP Transition.

Our communication timing will be adjusted as we reach key milestones and near our targeted launch date.

If you have any questions or concerns, please do not hesitate to reach out to GISA at gisa@fsrao.ca.

Sincerely,



Peter Burston
Director, GISA Operations

About GISA

GISA operates as a statistical agent on behalf of the insurance regulatory authorities of Alberta, New Brunswick, Newfoundland & Labrador, the Northwest Territories, Nova Scotia, Nunavut, Ontario, Prince Edward Island and Yukon. GISA is a federally incorporated, not-for-profit corporation governed by a Board of Directors with representation from the nine participating regulators, the property and casualty insurance industry, and the public. For more information about GISA, visit: www.gisa.ca