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May 2, 2024

Dear Insurance Industry Executives,

Re: GISA Statistical Service Provider Transition

We are pleased to provide an update on our progress as we prepare for the next phase of the GISA Statistical Service Provider (SSP) transition. We remain committed to minimizing disruption and support continuity of operations.

Collaboration with the Facility Association

GISA and the Facility Association are working in close collaboration to ensure the data submission format for both organizations remain unified and consistent. This includes reviewing data governance to ensure that it remains robust and is enhanced with respect to GISA's unique data governance partnership with the Facility Association.

System Development Update

GISA and the SSP are following a three-phase implementation approach that aligned with the exhibit production schedule which facilitates sufficient "real-world" data testing in advance of launch in 2025.

An important milestone was reached with the successful completion of the first phase in March. This included the development of Automobile Statistical Plan data submission mechanisms and a new error detection engine. The second phase of the project relates to portal development, submission analysis and error correction. The final phase of the project will focus on exhibit production and reporting enhancements.

User Acceptance Testing

GISA will be conducting User Acceptance Testing (UAT) for the new GISA SSP Portal with select insurers of various sizes. The testing will take place in a controlled testing environment and will include the following components:

- File submission via sFTP
- File submission via API
- File submission via Portal
- File Processing to end of Edit Rules
- Error screen for Edit Rule Validation

- Some reports (where available and applicable to submission)

The planned timeline for UAT is July 2024. We are committed to ensuring a successful UAT and will continue to provide updates.

System Implementation and Transition

Insurance companies will need to be prepared for the following changes which will be put into effect for the beginning of **January 2025**:

New Data Submission Pathways / Locations

The 3 channels for submission will not change, however, the pathway in which you send data will need to align to the new locations:

- sFTP: Exchange of SSH keys and ACL configuration required, details to be provided in subsequent communications.
- API: <http://api.gisassp.com/>
(<https://api.gisassp.com/GISAAPIFileUpload/api/SubmitFile>)
- The GISA SSP Portal extension will be accessible through the URL: <https://www.gisassp.com/>.

Further details regarding access to the GISA SSP Portal will be provided in the next communication. In advance of January 2025, training will be provided to prepare insurance companies for the upcoming changes and navigating the new portal. We will continue to provide updates as we progress through the remaining transition phases. If you have specific questions or concerns, please do not hesitate to reach out to GISA at gisrao@fsrao.ca.

Sincerely,



Peter Burston
Director, GISA Operations

About GISA

GISA operates as a statistical agent on behalf of the insurance regulatory authorities of Alberta, New Brunswick, Newfoundland & Labrador, the Northwest Territories, Nova Scotia, Nunavut, Ontario, Prince Edward Island and Yukon. GISA is a federally incorporated, not-for-profit corporation governed by a Board of Directors with representation from the nine participating regulators, the property and casualty insurance industry, and the public. For more information about GISA, visit: www.gisa.ca