



June 30, 2023

Dear Insurance Industry Stakeholder,

Re: Statistical Service Provider (GISA SSP) Transition

I am pleased to share the following important updates concerning GISA's Service Provider transition.

Continuity of Statutory Data Submissions

As work advances on the development of GISA's new platform, statutory submissions of statistical data will continue through GISA's existing platform and applications. Furthermore, no material changes in statutory data submission or reporting are planned during the transition period.

GISA SSP Transition

The GISA SSP Transition period was initially set at 18 months. Once we determined this would not fully support the development, testing and launch of GISA's new platform and applications, GISA began exploring migration of the existing system to IBM. While several options for the migration of GISA's existing system have been fully considered, the significant integration of Insurance Bureau of Canada (IBC) and GISA systems made these options impractical within remaining timelines. As a next step in the transition, IBM Canada will assume operational responsibility for the delivery of statutory data submissions, while IBC will continue to host GISA's systems and applications.

This transition approach, supported by IBM Canada and IBC, prioritizes continuity of statutory data submissions and reporting, while advancing GISA's transition objectives, including the stable introduction of GISA's new system and applications.

GISA SSP Transformation

As IBM Canada establishes GISA's new platform and identifies transformation options, GISA recognizes the importance of early industry engagement and the timelines required by industry to implement aligned system changes. To support industry engagement, GISA has established an Industry Advisory Committee (IAC). The GISA IAC is expected to play a key role in providing strategic advice to GISA and supporting effective industry engagement. GISA will also be working with IBM Canada to identify other opportunities to engage industry stakeholders. Meetings of the IAC are expected to commence this Fall.

GISA stakeholders may visit GISA's website (www.gisa.ca) for the latest information concerning the transition, including responses to Frequently Asked Questions (FAQs). Any additional questions may be sent to GISA at gisa@fsrao.ca.

We look forward to working with all stakeholders as we take these next steps in our transformation journey and appreciate your engagement and support.

Sincerely,

A handwritten signature in black ink, appearing to be 'LB', written in a cursive style.

Laurie Balfour, MBA, CPA, CMA
GISA Chair

About GISA

GISA operates as a statistical agent on behalf of the insurance regulatory authorities of Alberta, New Brunswick, Newfoundland & Labrador, the Northwest Territories, Nova Scotia, Nunavut, Ontario, Prince Edward Island and Yukon. GISA is a federally incorporated, not-for-profit corporation governed by a Board of Directors with representation from the nine participating regulators, the property and casualty insurance industry, and the public. For more information about GISA, visit: www.gisa.ca